

# CLINIC





200 WATT  
OK, DOC?

HEY! I'M  
NEXT!

YES, JUST  
HURRY!

HOT  
PIZZA!

CAN I  
SEE?

HEY!

CHOO!

ALL SET,  
DUDE?

HURRY UP?

BONES AND  
STUFF

BAM

BATHROOM  
IN HERE?

SAY AGAIN,  
WHAT?

E.R. (GOOD LUCK)

EMT

EMT

JETS

# Organizational level of care

- Real world
  - Uncontrolled
    - Unscheduled
      - Opportunistic education



# Personal level of care

- Real world
  - Multidisciplinary
    - Patient care
      - Clinical outcome
      - satisfaction
    - Clinical education
    - Cost optimization
    - HCP satisfaction

- Clinical education
  - Multi-grade
  - Competency-oriented
- Cost optimization
- HCP satisfaction





# HCP level of care

- Problem oriented
  - Data collection
    - Communication
    - Physical exam
    - lab



# HCP level of care

- Data interpretation
  - Clinical evidence
  - Social value
  - Service value
- Decision making
- Documentation

# HCP level of care

- Multi-task
- Multi-dimension
  - Patient care
  - Social care
  - Personal care